FarEye | TECH mahindra

BROCHURE

Dispatcher as-a-Service

A Joint Solution by Tech Mahindra and FarEye



From Manual Dispatch to AI-Supervised Last-Mile Execution

75% of dispatcher tasks remain repetitive and rule-based.

10+

Hours of manual dispatch operations on daily basis.

Last Mile Operations Are Under Pressure

US$52B - US$70B

is spent annually on dispatch and network execution.

Why Tech Mahindra's "Dispatcher-as-a-Service"?

Beyond Technology. Built for Scale.

While FarEye PILOT serves as the agentic AI dispatcher, Tech Mahindra enables enterprise adoption through:

Human-in-the-Loop Operations
Pilot AI automation delivered with Tech Mahindra's Trained Dispatchers.

Change Management & Rollout
Accelerate efficient adoption across hubs, carriers and teams.

Managed Services at Scale
Support from proof-of-concept programs to enterprise-wide execution.

Integration & Transformation
Connect existing TMS, OMS, WMS and CRM ecosystems.



What Dispatcher-as-a-Service Delivers

AI-Powered Dispatch Operations

Capacity & Carrier PlanningFleet

Driver & Flee Management

Exception Resolution

Real-Time Visibility

Route Optimization

Customer Scheduling

POD Audit & Reconciliation

Performance Analytics



Proven Enterprise Outcomes. Delivering Measurable Impact.

80%
Reduction in dispatcher effort

3-5x
Operational productivity increase

17.5%
Lower delivery cost

40%+
Faster exception resolution

90%
DIFOT performance achieved across deployments

Reimagine the Dispatcher's Day

Validate → Schedule → Route → Allocate → Monitor → Resolve → Reconcile

One intelligent layer coordinating decisions across your last-mile network while keeping humans in control.

Ready to Make Dispatch Smarter?

Scan to know more



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