

The Securities and Exchange Board of India (SEBI) has issued a master circular no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/145 dated July 31, 2023 (updated as on August 4, 2023) provided for a common online dispute resolution portal for resolving grievances/disputes of investors in the Indian Securities Market. In case of any grievances, the investor shall first approach the Company/RTA. If the investor is not satisfied with the resolution provided by the Company/RTA, he/she may file the concern/complaint on SCORES which is SEBI's investor grievance redressal portal. If the investor is further dissatisfied with the resolution on SCORES, he/she may file the concern/grievance on SMART ODR and the issue will be redressed accordingly.

To download copy of circular, please [click here](#)

SMARTODR - <https://smartodr.in/login>