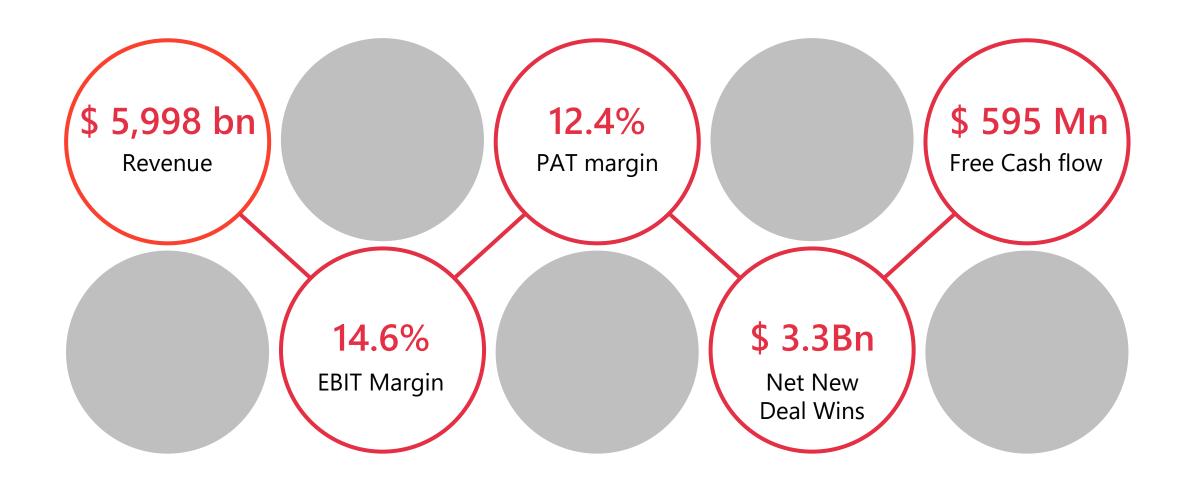




- May 2022May 2022<

# FY22 Snapshot



## **Business** Highlights FY22



**FINANCIAL** 

Revenue 17.3%

40 bps

70 bps

FCF to PAT % **79.7%** 



**OPERATIONAL** 

Headcount 151,173 (+30,119)

IT LTM attrition
23.5%
(up by 10 pp)

Utilization (incl trainees)

85.5% (20 bps)

Active Customers
1,224
(up by 217)



**SEGMENT** 

Communications 17.2%

Enterprise 17.4%

14.6%

1 42.9%



**GEOGRAPHY** 

Americas 18.6%

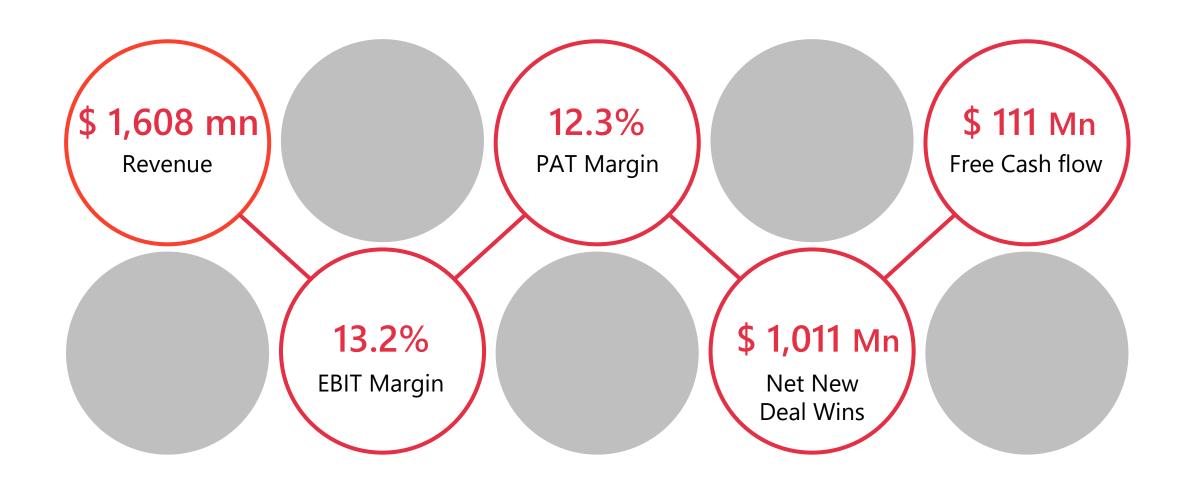
Europe 18.5%

14.1%

All trends are FY to FY

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## Q4'22 Snapshot



## **Business** Highlights Q4



**FINANCIAL** 

Revenue 4.9%

EBIT % 160 bps

PAT % 30 bps

FCF to PAT %



**OPERATIONAL** 

Headcount 151,173 (+6,106)

IT LTM attrition 23.5% (no change)

Utilization (incl trainees)

83.1% (down 90 bps)

**Active Customers** (up by 33)



**SEGMENT** 

CME 4.1%

Enterprise 5.4%

**IT Services** 5.1%

**GEOGRAPHY** 

**Americas** 3.6%

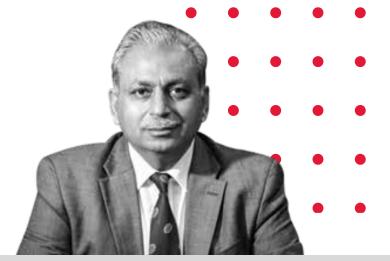
Europe 8.3%

ROW 3.8%

All trends are OoO

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# Management Commentary







Our improved growth performance reflects the power of Human-Centered experiences, a strong focus on innovation and our ability to create a strong customer and partner ecosystem. Tech Mahindra's commitment towards sustainable digital transformation and investment in new-age technology stacks has resulted in one of the highest growth with large deal wins over the last 7 years.



## **Business Update Q4FY22**

. . . . .

- ✓ Another quarter of deal wins over \$1bn
- ✓ 5G leads growth for Communications
- Technology & BFSI driving strong growth

Strategy

### **ESG**

- ✓ Ranked among 2 of India's Most Sustainable Companies in 2021 by BW Businessworld & Sustain Labs Paris
- ✓ Received 2021 Award for Excellence in Software Sustainability by the Telecommunications Industry Association



- 5G led Transformation spends driving growth in Telcos
- ✓ Digital Engineering, Cloud Migration, Cyber Security, Data Analytics key catalysts

### Customers

## **Operations**

- Quarterly Attrition has reduced consecutive quarters
- DSO Improvement by 4 days to 97 days

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## Vertical Performance: FY22













VERTICALS	Communication, Media & Entertainment	Banking, Financial Services & Insurance	Manufacturing	Manufacturing Technology Tra		Others
% SHARE	40.4%	16.4%	15.8%	8.9%	7.9%	10.6%
% Full-yr	+17.2%	+19.4%	+12.3%	+22.2%	+19.2%	+17.5%

## Vertical Performance: Q4'22







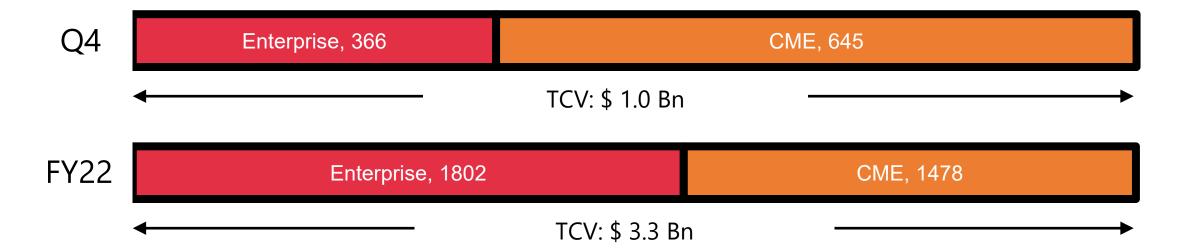






VERTICALS	Communications, Media & Entertainment	Banking, Financial Services & Insurance	Manufacturing	Technology	Retail, Transport & Logistics	Others
% SHARE	40.6%	17.4%	14.9%	9.3%	7.6%	10.2%
% QoQ	+4.1%	+18.5%	-1.3%	+15.1%	-6.5%	-1.7%
% YoY	+21.7%	+28.2%	+9.5%	+32.4%	+18.6%	+17.1%

## **Net New Deal Wins**



Selected by an American media tech company for a multi-year deal for end-to end Engineering & Platform transformation

Chosen by one of the world's largest home shopping organization in Europe to bring about digital transformation of their IT infrastructure using Cloud & Data analytics

Won a strategic deal for building & operating

Europe's first fully

cloud- native, end to

end 5G network

augmenting & operating

network data centers, labs

& the security

infrastructure

Won a deal for cloud

application services with
one of largest software
products & services firms
in the world, for
augmenting its enterprise
cloud services division

## **Strategic** Highlights



#### **COLLABORATIONS**

Tech Mahindra, announced a collaboration with Yellow.ai, to transform enterprise customer experiences with next-gen conversational-Al solutions

Tech Mahindra has collaborated with Cisco to drive infrastructure modernization of optical transport networks to enable providers to reduce the complexity in their networks

Bharti Airtel and Tech Mahindra announced a strategic partnership to set up a joint 5G innovation lab to codevelop and market 5G use cases in India this will also bring customized Enterprise Grade Private Networks to the country



#### OTHER HIGHLIGHTS

Tech Mahindra launches **TechMVerse**, to deliver **interactive and immersive experiences in the Metaverse** using pervasive AI, Blockchain, 5G, AR, VR, and Quantum Computing to build B2B use cases across sectors

Tech Mahindra, launched its Cloud Gaming as a Service offering in collaboration with Ludium Labs to help telecom providers & OEMS offer high-end value-added service by leveraging their networks capabilities.

Tech Mahindra and Celonis, global leader in execution management, introduced new solutions in areas such as Application Service Monitoring, Accelerators in digital customer service & BSS to support their customer's evolving transformation needs

## People Updates

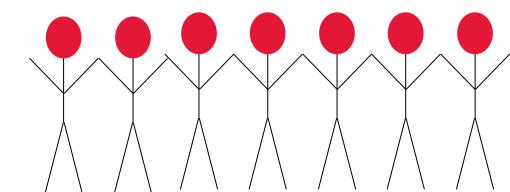
Tech Mahindra was included in the 2022

Bloomberg Gender
Equality Index (GEI), for the 3rd year in a row.

Tech Mahindra have been proclaimed "Champion" in the categories of 'HR Technology' and 'Internal Communications' at the PeopleFirst HR Excellence

Awards 2021

Quarterly annualized attrition dropped for the 2<sup>nd</sup> consecutive quarter

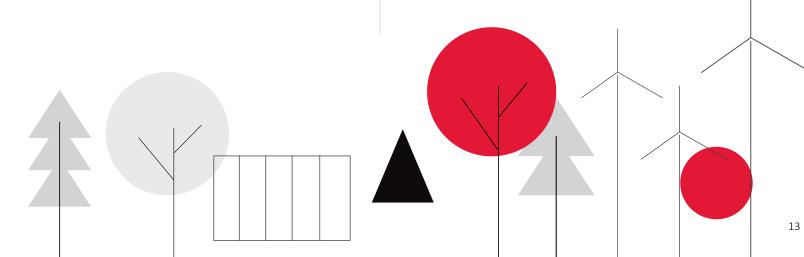


## **ESG** Focus: Sustainability

Awarded the 2022 'Industry
Top-Rated' and 'Regional
Top-Rated' badges by
Sustainalytics

Signed 'The Climate Pledge'
(by Amazon in association with
'Global Optimism') with a
commitment to achieve netzero carbon across Scopes 1,
2 and 3 by 2040

One of only 2 companies to be awarded Gold class in S&P
Sustainability Yearbook 2022 in 'IT services' category



## **ESG** Focus: Social

Launched 'Mind@Ease™' aggregator platform for
Counselling Services in
association with TechM's
Makers Lab; Over 2k people
reached out and were
benefitted.

Building a Community of
Change Makers - In FY22,
Tech M associates
contributed to 32k hours of
volunteering towards
COVID Relief and other
societal causes

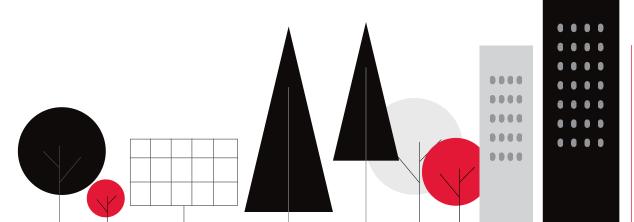
Rotary CSR Awards

2021 in the Community

Development category for

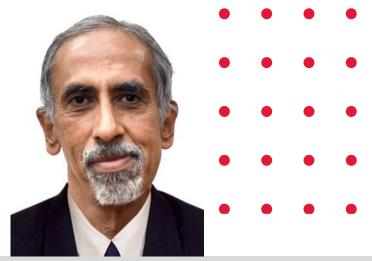
Exemplary Work with

Sustainable impact.





# Management Commentary



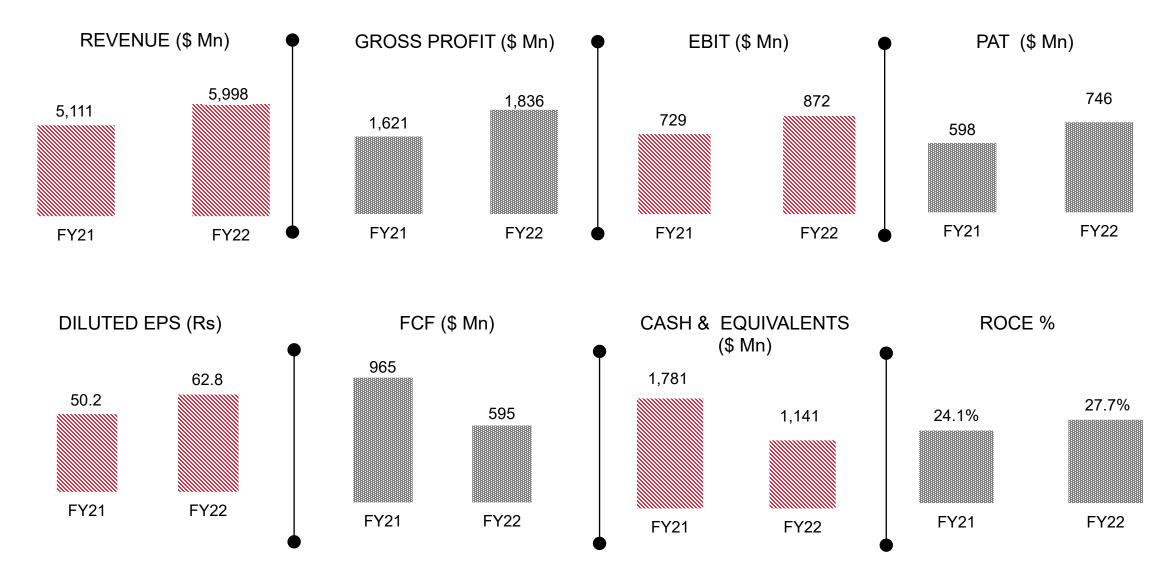
Milind Kulkarni CFO, Tech Mahindra



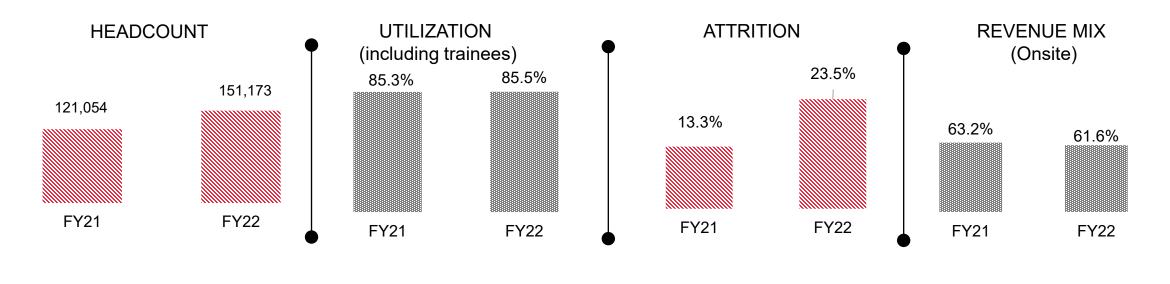
Our structural profitability continues to be robust, and we look forward to continuing our journey with commitment to resilient capital return and operational efficiency backed by a comprehensive digital portfolio

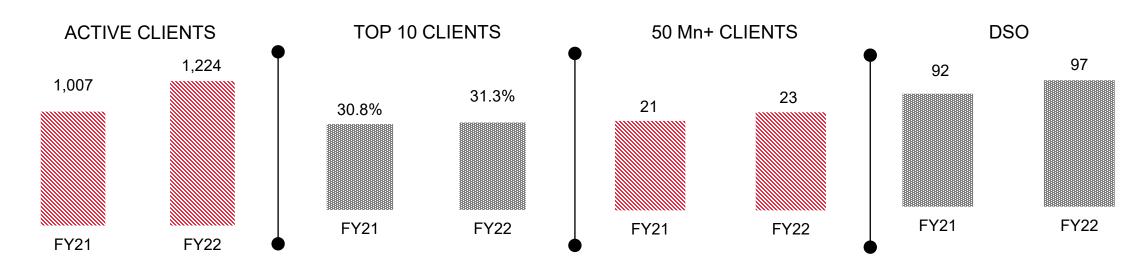


## Financial Snapshot: FY22

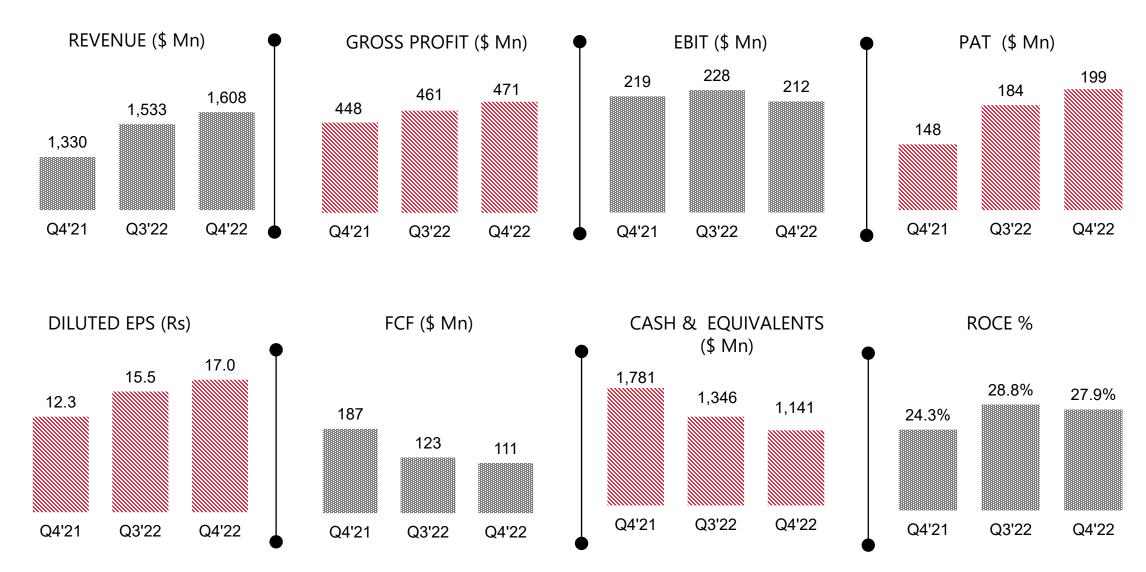


## Operational Snapshot: FY22

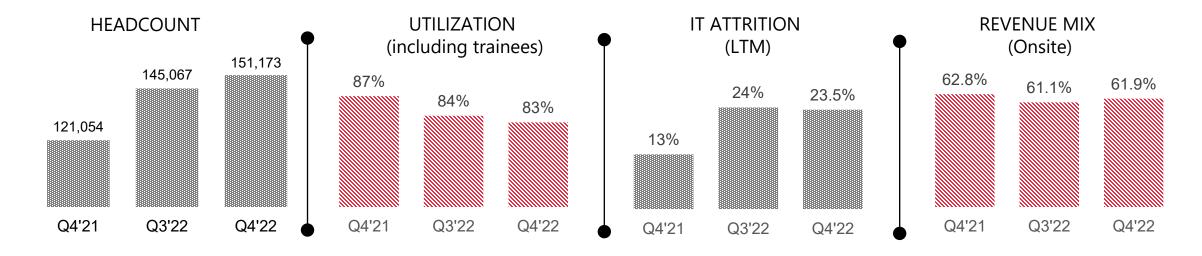




## Financial Snapshot: Q4'22



## Operational Snapshot: Q4'22





## Other financial highlights



#### **CASH CONVERSION**

- ✓ Free cash flow at \$ 111 Mn, conversion to PAT at 56.0%
- ✓ DSO @97 days in Q4 FY22 compared to 101 days in Q3 FY22



#### **TREASURY**

- ✓ Hedge book at \$ 2,233 Mn compared to \$ 2,247 Mn in Q3 FY22
- ✓ USD / INR Q4 FY22 average exchange rate at 75.25, depreciation of 0.6% QoQ and depreciation of 0.4% YoY.



### **OTHERS**

✓ Tax rate at 17.5% in Q4 FY22, compared to 26.9% in Q3 FY22

## Capital Allocation

#### CAPITAL RETURN

- Board Recommended Final Dividend of Rs 15/ Share and Special Dividend of Rs 15/ Share in addition to Special Dividend of Rs 15/ share declared earlier
- Total Dividend for FY22, including (Final and Special) Dividend is Rs 45 / Share.
- Total Payout Ratio for FY22 is 79% to PAT and 100% of Free Cash Flow.

# Financial Summary: Q4'22

\$ Mn	Q4'22	QoQ	YoY
Revenue	1,608	4.9%	21.0%
EBIT	212	-7.3%	-3.4%
EBIT %	13.2%		
Other Income	42	41.5%	853.9%
Miscellaneous + Interest Income	14		
Exchange Gain/(Loss)	28		
Profit Before Tax	247	-2.5%	17.2%
Provision for tax	43		
Profit After Tax	199	8.0%	34.4%
PAT %	12.3%		
EPS (Basic) in Rs	17.09		
EPS (Diluted) in Rs	16.94		

# Financial Summary: FY22

in \$ Mn	FY 22	YoY
Revenue	5,998	17.3%
EBIT	872	19.7%
EBIT %	14.6%	
Other Income	149	41.9%
Miscellaneous + Interest Income	74	
Exchange Gain/(Loss)	76	
Profit Before Tax	1,000	24.4%
Provision for tax	245	
Profit After Tax	747	24.9%
PAT %	12.4%	
EPS (Basic) in Rs	63.32	
EPS (Diluted) in Rs	62.81	

# Têch Mahindra